Privacy Policy

Updated 19th May 2022

At Pug and Little Paws Boarding, we take online privacy seriously and we respect the concerns of our community of users. In this policy (the “Privacy Policy”) we describe our privacy practices with regard to information we collect through www.PugandLittlePawsBoarding.uk to help you make informed decisions about how you share information when you visit or use the site, as well as your rights in determining what we do with the information that we collect or hold about you. All of our records will be stored in compliance with the Data Protection Act 1998.

Understanding How Information Is Collected on Pug and Little Paws Boarding:

Information You May Choose to Provide to Us

Pug and Little Paws Boarding are committed to protecting and respecting your privacy. We will process all personal data lawfully, fairly and in a transparent manner.

What personal data we hold on you

We collect information about you when you contact us to board your pet(s) with us. The information you give us may include your name, address, telephone number, email address, pet details, vet details and emergency contact.

Why we need your personal data

We collect information about you to process your booking and manage your account. Our lawful basis for processing your personal data is that it is necessary for the performance of a contract.

Who we share your personal data with

We do not share your data with anyone. Pug and Little Paws Boarding does not supply any personal data it holds to any other third party. We do not store or transfer your personal data outside of the UK.

How long we hold your personal data

We will hold your personal data on file as long as you are a customer with us. Any personal data we hold on you will be securely destroyed after six years of inactivity on your account.

Your data is not processed for any further purposes other than those detailed in this policy.

Your rights regarding your personal data

Under the GDPR, you have a number of rights in relation to your personal information. You have the right to:

§ Request access to your personal information;

§ Request rectification of your personal information which means you are able to have inaccurate personal information corrected without undue delay;

§ Request erasure of your personal information when certain conditions apply;

§ Restrict processing under certain circumstances;

§ Object to processing;

§ Data portability in some circumstances.

You can exercise these rights by contacting us by telephone on 07795364925 or in writing at:

Pug and Little Paws Boarding, 7 Mutchetts Close, Watford. WD25 9TS

You may also need to provide identification, such as a driving licence, utility bill or passport.

Complaints

If you have any concerns or complaints in relation to how JPBK collects and/or processes your personal data, you should contact us by telephone on 07795364925 or in writing at:

Pug and Little Paws Boarding, 7 Mutchetts Close, Watford, WD25 9TS

If you are dissatisfied with how your concern/complaint is dealt with by Pug and Little Paws Boarding, you have the right to report your concern/complain to the Information Commissioners Office

(www.ico.org.uk).

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 23rd May 2022.